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Company:		E-Mail:	MichelleAltrich@Viracor-Eurofins.com
Fax:		Pages:	1
Phone:		Date:	September 12, 2018
Re:	Hurricane Florence: Steps to Ensure Specimen Integrity if Shipping is Delayed	Cc:	

In anticipation of Hurricane Florence reaching the East Coast this week, and as part of our continued commitment to providing you the highest quality lab services, Viracor Eurofins wants to remind you of the special instructions below to ensure specimen integrity throughout periods of inclement weather.

We will be monitoring the situation and will regularly communicate with you and your couriers to help in any way that we can. Please call client services at **1-800-305-5198** with any questions.

During inclement weather, please follow the special instructions below to ensure specimen integrity:

Live Cell – Please immediately refer to the test requirements on www.Viracor-Eurofins.com, or contact client services at 1-800-305-5198 for required shipping and handling instructions.

If it is not possible to ship within the specified time, Viracor recommends not drawing specimens for the following tests until courier and transportation services are available:

- ImmuKnow®
- T Cell Fx™
- CMV T Cell Immunity Panel
- Lymphocyte Stimulation
- Natural Killer Cell Function
- Neutrophil Oxidative Burst
- BasoFunction

Plasma/Serum – Please spin, pour off and freeze specimens with 96 hour stability until courier and transportation services are available.

All Other Specimen Types – Please freeze and ship frozen when courier and transportation services are available.

Thank you for your partnership and trust. We're honored to be a part of your lifesaving patient care. To us, it's more than a specimen...it's a life.

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